

## HONOKEANA COVE RENTAL TERMS AND CONDITIONS

These rentals do NOT have hotel amenities such as daily maid service, 24 hour desk, restaurant, gym or spa, and many do not have air conditioning. You're renting an Old Hawaii style condo in a small gated oceanfront property with sea turtles and tropical fish.

**LOCAL CONTACT INFORMATION:** Honokeana Cove Rental Association LLC, 5255 Lower Honoapi'ilani Rd, Lahaina, HI 96761. Phone (808) 669-6441 or (800) 237-4948. E-mail: [office@honokeana-cove.com](mailto:office@honokeana-cove.com).

We ask guests to "practice Aloha," show courtesy to others, and follow the current house rules during their stay at Honokeana Cove.

**COVID-19 CORONAVIRUS INFORMATION:** The State of Hawaii and the County of Maui have issued rules to reduce risks associated with COVID-19 coronavirus infection, which can cause serious health problems including death. State rules require 10 days of quarantine by each person from outside Hawaii unless they submit proof of vaccination or an approved negative virus test before arriving. (If you are required to quarantine in Hawaii, DO NOT come to Honokeana Cove. We are not licensed or equipped to accept any guest who is under mandatory quarantine.) While you are at Honokeana Cove you must obey all government and house rules, which may include social distancing and use of a face mask. We instituted additional cleaning and disinfecting procedures to help protect guests and employees. However, coronavirus has health risks which are not well understood and cannot be foreseen. All guests agree that they and all members of their party, including minors, visit Honokeana Cove and the island of Maui at their own risk, and will not hold any other party responsible if they should acquire a coronavirus infection.

**DEPOSIT:** A deposit of 3 nights at the daily rate is required to confirm a booking. Remaining balance including tax and cleaning fee is due upon arrival except for Holiday Season (December 20 to January 5) reservations, which must be paid in full by September 1. Guests are responsible for breakage, soiling, burns, stains or damage.

**CANCELLATION:** A booking cancelled more than 60 days prior to check-in will receive a refund of the deposit less a \$50 cancellation fee. Less than 60 days prior to the arrival date, a cancellation forfeits the deposit. However, if health or a personal issue causes you to cancel, contact the rental office, who will offer you a "raincheck" instead of cancellation. Before 60 days, no fee; within 60 days, a \$50 change fee. The raincheck allows you to apply your deposit to a future booking. Rainchecks are valid for 13 months for reservations in the same condo unit. Guests are strongly encouraged to obtain trip insurance to protect their investment in event of unforeseen circumstances. Holiday Season (December 20 to January 5) bookings are not refundable.

**RATES:** Rates are subject to change until your reservation is confirmed. Rates are \$US per night, plus state and local taxes which currently total 17.416%. Quoted rates apply if you book directly through Honokeana.net or by phoning the Honokeana Cove Rental Office at (808) 669-6441 or toll free (800) 237-4948. If you book through an online travel agency they may add other fees to pay for their services. For guests staying 14+ nights, maid service is offered weekly at no additional cost. Guests pay one fee per booking to reimburse enhanced cleaning & disinfection before check-in:

- \$175 One bedroom, one bath condo (102, 104, 107, 108, 111, 113, 114, 115, 119)
- \$195 One bedroom plus loft, one bath condo (202, 207)
- \$220 One bedroom plus loft, two bath condo (203, 204, 208, 211, 212, 213, 214, 215, 216, 219)
- \$235 Two bedroom, two bath condo (105, 106, 109, 118)
- \$260 Three bedroom, two bath condo (209, 210, 218)
- \$280 Townhouse 120 (two bedroom, 2.5 bath)
- \$310 Townhouse 101 (three bedroom, 2.5 bath)

**MINIMUM STAY:** 3 nights. Holidays: 7 nights minimum for all stays Dec 20 through Jan 5, full payment by September 1, no refunds for cancelled bookings during holiday period.

**EXTRA PERSONS - REGARDLESS OF AGE:** Loft and 3 bedroom 2 bath units \$15.00 per person, per day. Other units \$10.00 per person, per day. See website for details: [honokeana.net/rental-rates/](http://honokeana.net/rental-rates/).

**PAYMENT:** Payment may be made by cash, personal check, or credit card: VISA and MASTERCARD accepted.

**CHECK-IN and CHECK-OUT:** Check-in time: 4:00 p.m. Check-out time: 10:00 a.m.

Check-In: You will receive check-in instructions 2 to 3 weeks prior to your arrival. These include driving directions, House Rules and a security gate code.

**QUIET HOURS:** For the comfort of all guests, the complex quiet hours are from 10:00 p.m. to 8:00 a.m. Laundry room use is limited to 8:00 a.m. to 9:00 p.m.

**PARKING:** There is one parking spot per rental unit. Upon check-in you will receive a Parking Pass for your unit that must be visibly displayed in your car.

**SMOKING:** Hawaii law prohibits smoking in the common areas of any condo rental complex, including the lanais, pool area, sidewalks, laundry rooms, pool and lawn area. Smoking is not permitted inside rental units and will incur a \$500 cleaning charge to the renter. Smoking is allowed only at the bench in the Designated Smoking Area in the southeast corner of the parking lot. This restriction also applies to e-cigs and all similar products that produce an aerosol vapor.

**NO PETS:** No pet animals of any kind are permitted at Honokeana Cove. Only service and/or assistance animals that meet federal and State requirements are permitted on the property. Prior to occupancy at the property, persons with an Assistance Animal should contact the Resident Manager for the Assistance Animal request form to seek an accommodation.

**RENTAL MANAGEMENT** by Maui Lodging Properties LLC. **HAWAII TAXES** (GET=General Excise Tax, TAT=Transient Accommodations Tax) are remitted by Honokeana Cove Rental Association LLC, tax ID 067-626-5984-01.

Updated 11/2/2021