

## HONOKEANA COVE RENTAL TERMS AND CONDITIONS

**LOCAL CONTACT INFORMATION:** Honokeana Cove Rental Association LLC, 5255 Lower Honoapiilani Rd, Lahaina, HI 96761. Phone (808) 669-6441 or (800) 237-4948. E-mail: office@honokeana-cove.com.

**DEPOSIT:** A deposit of 3 nights at the daily rate is required to confirm a booking. Remaining balance including tax and cleaning fee is due upon arrival except for Holiday Season (December 20 to January 5) reservations, which must be paid in full by September 1. Guests are responsible for breakage, soiling, burns, stains or damage.

**CANCELLATION:** A booking cancelled more than 60 days prior to check-in will receive a refund of the deposit less a \$50 cancellation fee. Less than 60 days prior to the arrival date, a cancellation forfeits the deposit. However, if health or a personal issue is causing you to cancel, contact the rental office, who will offer you a "raincheck" instead of cancellation. Before 60 days, no fee; within 60 days, a \$50 change fee. The raincheck allows you to apply your deposit to a future booking. Rainchecks are valid for 13 months for reservations in the same condo unit. Guests are strongly encouraged to obtain trip insurance to protect their investment in event of unforeseen circumstances. Holiday Season (December 20 to January 5) bookings are not refundable.

**RATES:** Rates are subject to change until your reservation is confirmed. Rates are \$US per night. Additional state and local taxes currently total 14.42%. These rates apply if you book directly through Honokeana.net or by phoning the Honokeana Cove Rental Office at (808) 669-6441 or toll free (800) 237-4948. If you book through an online travel agency they may add other fees to pay for their services. A check-out cleaning fee will be added to all reservations, as follows:

- \$135 One bedroom, one bath condo (102, 104, 107, 108, 111, 113, 114, 115, 119)
- \$150 One bedroom plus loft, one bath condo (202, 207)
- \$180 One bedroom plus loft, two bath condo (203, 204, 208, 211, 212, 213, 214, 215, 216, 219)
- \$195 Two bedroom, two bath condo (105, 106, 109, 118)
- \$210 Three bedroom, two bath condo (209, 210, 218)
- \$220 Townhouse 120 (two bedroom, 2.5 bath)
- \$250 Townhouse 101 (three bedroom, 2.5 bath)

**DISCOUNTS:** 5% for Stays of 10-27 Nights, 10% for Stays of 28-55 Nights, 15% for Stays of 56+ Nights. 15% Last Minute Discount for arrival within 60 days of booking date (book by phone for this discount).

**MINIMUM STAY:** 3 nights; Christmas or New Years, 7 nights

**EXTRA PERSONS - REGARDLESS OF AGE:** Loft and 3 bedroom 2 bath units \$15.00 per person, per day. Other units \$10.00 per person, per day.

**PAYMENT:** Payment may be made by cash, personal check, or credit card: VISA and MASTERCARD accepted.

**CHECK-IN and CHECK-OUT:**

Check-in time: 3:00 p.m. Check-out time: 11:00 a.m.

Check-In: You will receive your check-in instructions 2 to 3 weeks prior to your arrival. These will include driving directions, House Rules and a security gate code.

**QUIET HOURS:** For the comfort of all guests, the complex quiet hours are from 10:00 p.m. to 8:00 a.m. Laundry room use is limited to 8:00 a.m. to 9:00 p.m.

**PARKING:** There is one parking spot per unit. Upon check-in you will receive a Parking Pass for your unit that must be visibly displayed in your car.

**SMOKING:** Hawaii law prohibits smoking in the common areas of any condo rental complex, including the lanais, pool area, sidewalks, laundry rooms, pool and lawn area. Smoking is not permitted inside rental units and will incur a \$500 cleaning charge to the renter. Smoking is allowed only at the bench in the Designated Smoking Area in the southeast corner of the parking lot. This restriction also applies to e-cigs and all similar products that produce an aerosol vapor.

**PETS:** No pet animals of any kind are permitted at Honokeana Cove. Before bringing a service animal compliant with ADA, FHA and Hawaii Code 515-3, guests must (1) submit advance written verification to the Rental Agent and to the Resident Manager, and (2) request a copy, and agree to the House Rules restricting such animals.

**RENTAL MANAGEMENT** by Maui Lodging Properties LLC. **HAWAII TAXES** (GET=General Excise Tax, TAT=Transient Accommodations Tax) are remitted by Honokeana Cove Rental Association LLC, tax ID 067-626-5984-01.

Updated 5/22/2020